



Managed Services

Performance review for Microsoft Dynamics™ AX

About Us

Green Beacon Solutions partners with clients to implement integrated financial, supply chain, sales automation, and marketing business solutions built on proven Microsoft technologies. Our unique combination of technology, people, and process quickly help identify and implement expert strategies that support our client's business objectives within the distribution, professional services, banking/banking services, and manufacturing industries.

Why Green Beacon?

Our technology and consulting expertise, combined with our success in solving customer issues, have resulted in our unmatched industry reputation. We have an outstanding track record developing, delivering, and integrating ERP, CRM BI and Marketing Automation technology solutions that deliver direct business benefits for our customers.

Improve the performance and ensure the ongoing stability of Microsoft Dynamics AX

- Are you concerned about the consistent performance of your Microsoft Dynamics™ AX solution?
- Do you spend the majority of your day resolving Microsoft Dynamics AX performance issues?
- Are the same issues arising with different users and you're unable to diagnose and resolve them?

If you answered "yes" to any of these questions, consider Green Beacon Solutions Performance Review for Microsoft Dynamics AX. Green Beacon Solutions Performance Review collects data from the Microsoft Dynamics AX environment and its dependencies that includes, but is not limited to: Microsoft SQL Server®, network infrastructure, and physical architecture of the database. By taking this holistic approach, Green Beacon Solutions gains a more detailed, accurate picture of your business environment to quickly pinpoint and resolve your Dynamics AX performance issues.

Many organizations overlook a critical step after integrating their mission-critical ERP solutions: proactively reviewing, analyzing and monitoring the system's infrastructure and architecture to ensure maximum performance and ongoing stability of Microsoft Dynamics AX. With our guidance, Microsoft Dynamics AX starts working for your enterprise quickly and smoothly so that you can focus attention on the business opportunities ahead.

Performance Review for Microsoft Dynamics AX Managed Services

Our Performance Review for ERP offering:

- **Optimizes Performance** – System scorecard identifies critical issues and the recommended actions needed to improve scores.
- **Reduces Risk** – Performance validation guarantees the solution operates optimally.
- **Improves Operations** – Recommendations for ensuring best practices and ongoing management.

Deliverables

- **Deploy Performance Analyzer for Microsoft Dynamics:** Performance Analyzer for Microsoft Dynamics (V.1) is a set of scripts used to collect and analyze performance information from Microsoft Dynamics database and application tiers.
- **Kickoff Meeting:** Review scope and project activities/timelines. Discuss responsibilities such as design decision-making.
- **Closeout Meeting:** Includes a review of deliverables from the engagement as well as a next-step recommendation for follow-on activity.
- **Performance Review Findings & Recommendations Document:** Describes findings and proposed actions to: ensure conditions for reducing upgrade costs, increasing system stability and performance, providing a secure application, and ensuring a long-term operation of the system. Performance areas are also reviewed and analyzed based on guiding principles. The findings and results are described and estimated with an emphasis on performance impact and effort.

Why Green Beacon Solutions?

We understand that every Microsoft Dynamics AX customer uses their system differently, and over time, AX customers change how their system is being used. Since 2004, we have developed, implemented and managed flexible ERP solutions that evolve with our customers' changing business needs.

Combined with their deep technical knowledge, our experienced consultants have a strong grasp of the critical issues surrounding organizations. Additionally, by leveraging Green Beacon's proven development processes and project LightShip Methodology—refined during hundreds of successful engagements—our consultants solve complex business and technology challenges to produce quick and reliable results. This ensures quality development services and minimizes implementation risks, while providing application solutions that run efficiently and reliably and deliver a rapid return on investment for clients.

Maintain Microsoft Dynamics AX with Green Beacon's

Managed Services

- Dedicated support staff at our Newton, MA HQ
- On-demand and cost-effective management services for CRM and ERP applications
- Advisory services to increase business efficiency by improving system usage
- Support and maintenance services to reduce down-time and ensure productivity so that systems operate at high availability



GREEN BEACON SOLUTIONS

- Established in 2001
- Headquartered in Boston, Massachusetts
- Offices in New York, Philadelphia, and Houston
- Specialists in Microsoft Dynamics Business Solutions
- ERP and CRM Consulting Services
- CompassPoint Solution Software Accelerators
- SmoothSail Support & Managed Services

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